



CASE STUDY

DATABASE MANAGEMENT – MS SQL

ABOUT CLIENT

Client is a Norwegian company that specializes in digital business systems, business analytics, and consulting services. Client's main product is a custom-built SharePoint SaaS solution and is used by over 100 customers across the Globe.

BUSINESS CASE

- MS SQL is the default Database for SharePoint farms. Over the years, data volumes have significantly grown and the way the client managed and used the data has changed.
- The Client was struggling to manage and monitor the database infrastructure.
- Securing their customer's sensitive and confidential data from being breached was another concern.
- Client did not have any recovery strategy to restore and recover data in the event of a disaster.

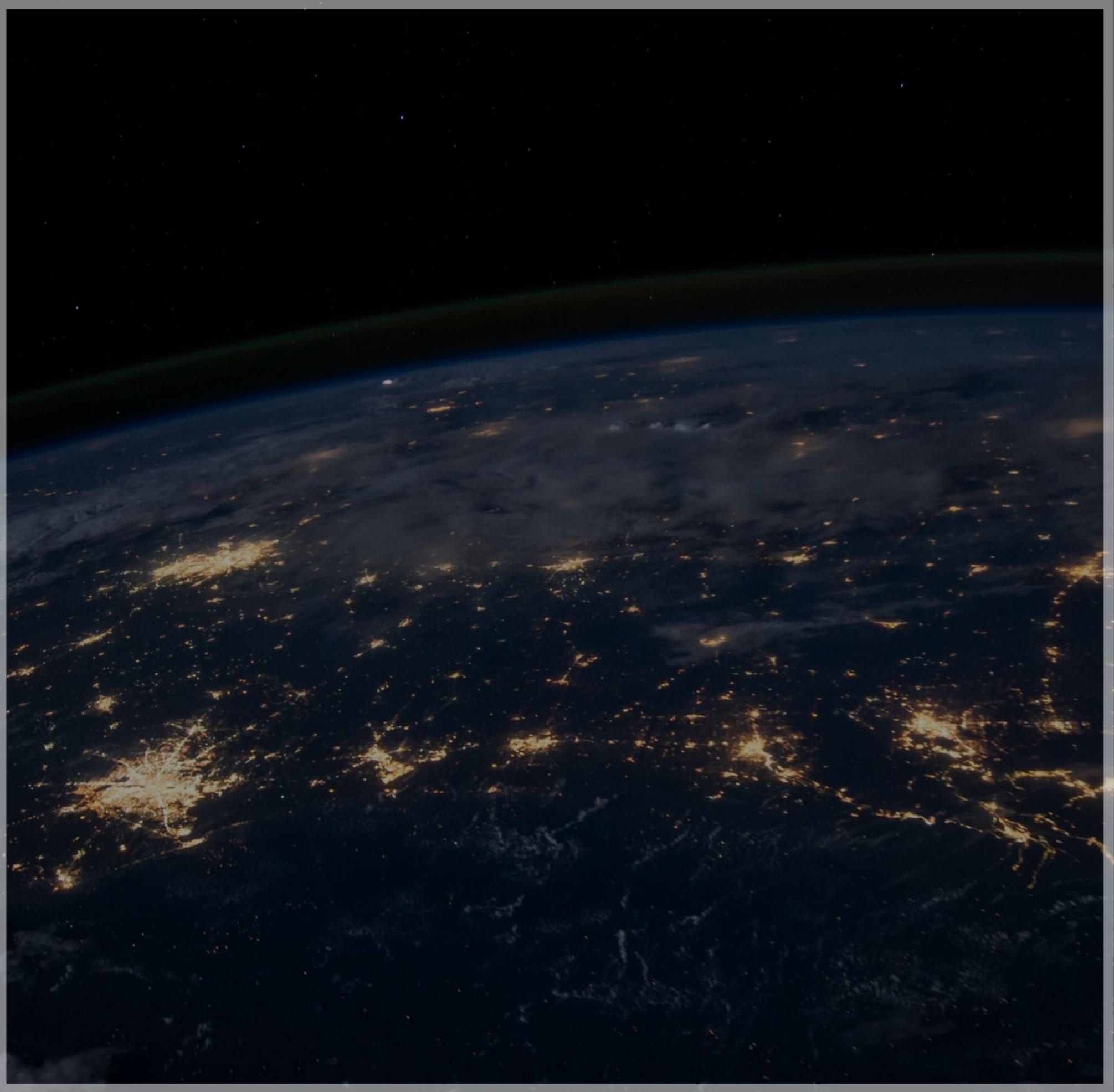
SOLUTION FROM CCS

- CCS recommended and implemented MS SQL database with proper backup and recovery plans and supported in daily business operations.
- Since the volume and data traffic was high, CCS implemented SSD Striped disks for higher throughput and performance.
- Higher quality of service results from having no single point of failure, a robust security infrastructure, and centralized, policy-driven management.
- MS SQL administration support by monitoring and managing services and any other administrator-defined services, tracking end-to-end performance and performing root cause analysis of problems encountered.

ADVANTAGE TO CLIENT

- Database management for SharePoint server farm handling large volume of data.
- Implemented Service Improvements to hardware & Operating systems for better performance of databases.
- Monitoring the daily business data growth helped end customer satisfaction.
- CCS support team provides round the clock expertise in various recovery strategies to bring back the database system as part of Business continuity.





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